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THE MAIN STREET AMERICA GROUP

NGM Insurance Company • Old Dominion Insurance Company
Main Street America Assurance Company • MSA Insurance Company
Great Lakes Casualty Insurance Company

News Release

The Main Street America Group Names Eight Employees to its Circle of Excellence

JACKSONVILLE, Fla., April 15, 2009 – Eight employees from The Main Street America Group received the company's highest honor when they were recently inducted into its prestigious Circle of Excellence at the organization's annual board of directors' dinner in Ponte Vedra Beach, Fla.

The diverse group of winners, representing several of Main Street America's office locations, was selected for their individual efforts in going "above and beyond" while helping the super regional property-casualty insurance carrier achieve success in 2008. Last year, the company achieved a 94.9 combined ratio, one of its best ever, leading to a \$43.6 million underwriting profit, the largest in Main Street America's 85-year history.

Main Street America's 2008 Circle of Excellence honorees are:

- **Theresa Beauregard**, senior business systems analyst, information technology, Keene, N.H.
- **Julia Devine**, commercial lines product supervisor, Jacksonville, Fla.
- **Brian Fancher**, senior commercial lines team underwriter, Syracuse, N.Y.
- **Lingmin Jiang**, actuarial analyst, Jacksonville, Fla.
- **Doug Lehr**, bonds quality assurance manager, Keene, N.H.
- **Paul Maestri**, claims field unit manager, Syracuse, N.Y.
- **Nancy Murdough**, state filings specialist, law, Jacksonville, Fla.
- **Melanie Young**, technical lead, policy processing, integrated customer solutions, Keene, N.H.

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"These eight employees continually perform above and beyond the call of duty. They are highly regarded within our organization and always strive to help us serve our customers (independent insurance agents), and our customers' customers (policyholders), better than anyone else," said Tom Van Berkel, Main Street America's chairman, president and chief executive officer. "They truly embody Main Street America's core values of ownership, relationships and service."

Established in 1985, the Circle of Excellence is an annual recognition program for Main Street America employees. Circle of Excellence members are nominated by fellow employees and selected by the company's senior management team for their embodiment of the organization's core values. More than 80 nominations were received for the 2008 Circle of Excellence. Including the 2008 winners, there are approximately 155 employees who have been inducted into Main Street America's Circle of Excellence.

About The Main Street America Group

With roots dating back to 1923, The Main Street America Group is a super regional insurance company that operates five property-casualty insurance carriers: NGM Insurance Company, Old Dominion Insurance Company, Main Street America Assurance Company, MSA Insurance Company and Great Lakes Casualty Insurance Company. Based in Jacksonville, Fla., Main Street America offers a wide range of commercial and personal insurance products, and fidelity and surety bond products, to individuals, families and businesses in 24 states, including 16 East Coast states from Maine to Florida, as well as Arkansas, Arizona, Michigan, Nevada, Ohio, Oklahoma, Texas and Utah.

With more than \$800 million in direct premium written exclusively by 1,000-plus independent insurance agents, the 86-year-old company insures more than 500,000 policyholders. The company has regional offices in Jacksonville; Keene, N.H.; Richmond, Va.; Syracuse, N.Y.; and Grand Rapids, Mich., and a claims reporting center in Auburn, Mass. A.M. Best Company rates The Main Street America Group as an "A" (Excellent). Main Street America is the founding company partner of Trusted Choice®, the global branding program of the Independent Insurance Agents & Brokers of America. For more information about Main Street America, please visit www.msagroup.com

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